

TERMS & CONDITIONS

The Leela Palaces, Hotels and Resorts - The Leela Palace Trail

Inclusions:

- Daily breakfast
- Two Indian dining experientials at your choice of hotels
- One wellness spa at your choice of the hotel
- Transfers between airport/railway station and hotel within same city
- 20% savings on spa, in-room dining, laundry, car rentals and food and soft beverages
- Cocktail hour at each hotel (5 pm - 6 pm)
- Traditional welcome and ceremonial rituals
- Daily yoga
- Early arrival and late departure, subject to availability
- Complimentary art tour of the palace followed by a glass of wine
- The Leela Palace Service
- Complimentary wi-fi access

Terms:

- Stay at 2 palaces is mandatory with 1 night in Delhi / Bengaluru / Chennai.
- The rates are per room per night on double occupancy basis, excluding taxes.
- Offer is based on double occupancy basis and excluding taxes.
- Offer is subject to availability at the time of processing reservation.
- Offer is not valid for period December 21st, 2022 till January 4th, 2023 and December 21st, 2023 till January 4th, 2024.
- The Indian dining experience shall be for lunch or dinner at our specialty Indian restaurants.
- The Leela Palace Trails billing shall be in Indian Rupees (INR). Prices in USD are only indicative and may vary with fluctuations in international exchange rates.
- The Leela Palace Trail offer cannot be combined with any other promotional offer or specially negotiated rate or brand website rates.
- Inclusions of the offer are applicable during the same stay period. Same cannot be exchanged for cash or transferred for future bookings or bookings not part of the same itinerary.
- Any change in government tax policy will be communicated and levied accordingly. GST currently applicable is 18% on per night rate.

Child Policy

- One Child up to 12 years of age can stay in the parent's room without an additional charge. A maximum of one child's bed can be placed in the same room which will be provided at no additional charge.
- Extra bed for children between 6-12 years of age shall be at INR 10,000 + GST per night and covers all benefits of The Leela Palace Trail.

Additional occupant policy (Above 12 years of age)

- Extra Bed charges for third occupant in same room shall be INR 25,000 + GST per night and covers all benefits of The Leela Palace Trail.
- Please note, not all room types at our properties can accommodate triple sharing hence please reconfirm the same at the time of processing reservation.

Guarantee Policy

- All reservations must be guaranteed by a valid credit card at the time of processing the reservation.
- Advance deposit equivalent to one night stay shall be required within 21 days of processing the reservation and balance payment required 30 days prior to check-in. Our Palace Trail Team at The Leela Reservations Worldwide shall be pleased to assist you with payment deposit requisites.

Cancellation Policy

- No charges shall be levied for cancellations done upto 30 days prior to arrival at the first hotel in the itinerary.
- Cancellation received within 30 days of arrival (at the first hotel in the itinerary) shall be charged two nights cancellation charges.
- For any length of stay reduction (fulfilling minimum itinerary criteria) is permissible 21 days prior to first check-in hotel without any charges.
- Amendments if any, will be permitted only based on availability and extra charges may apply.
- All reservations, amendments, cancellations and related requests shall to be taken by our by our Palace Trail Team at The Leela Reservations Worldwide.